

Privacy Policy

Blu-express.com takes great care of all the personal information submitted online, ensuring that it is kept confidential, secure and only used for legitimate purposes.

The information provided to us is given to blu-express.com to process your booking and to send you a confirmation by email. We may ask for your telephone number so that we can contact you urgently if there is a problem with your reservation.

Newsletters

We may occasionally use the information we collect to notify you by email about blu-express.com services and special offers we think you may find valuable. If you would prefer not to receive this information please unsubscribe by clicking the link in the email or by sending a blank email with unsubscribe in the subject line to news@blu-express.com. Please note this must be sent from the registered email address. Please allow up to 10 days for your details to be removed.

Third parties

Blu-express.com does not sell, trade or rent your personal information to others. We never disclose information about a passenger to any other person or organisation without your consent unless there is an emergency situation that requires it or are legally required to do so.

Use of Cookies on our site

A cookie is a text-only string of information that a website transfers to the cookie file of the browser on your computer's hard disk so that the website can remember who you are.

A cookie will typically contain the name of the domain from which the cookie has come, the "lifetime" of the cookie, and a value, usually a randomly generated unique number.

When you visit our website we send you a cookie. Cookies may be used in the following ways:

- To help us recognise you as a unique visitor (just a number) when you return to our website and to allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same adverts repeatedly.
- To compile anonymous, aggregated statistics that allow us to understand how users use our site and to help us improve the structure of our website. We cannot identify you personally in this way.

Two types of cookies may be used on this website, -session cookies, which are temporary cookies that remain in the cookie file of your browser until you leave the site, and persistent cookies, which remain in the cookie file of your browser for much longer (though how long will depend on the lifetime of the specific cookie).

Disabling/Enabling Cookies

You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled.

If we decide to amend our privacy policy, we will post those changes on blu-express.com so that you are always aware of what information we collect, how we use it and in what circumstances we disclose it.